



Warranty Statement Batteries

Within the warranty period and in accordance with the terms and conditions described herein, we will remedy, free of charge, for **our commercial customers** (resellers), by repair or replacement of the product, any defects which impair the function of a product from the Alkaline and Rechargeable Battery product ranges.

In the case of non-rechargeable batteries (primary batteries), the guarantee only covers a guaranteed storage period during which the product is still functioning before it is first used.

Products that have been damaged by improper use or improper storage are excluded from the warranty period. Batteries must be stored in a dry place at temperatures between 10 - 20°C. The warranty periods begin on the date of sale to the commercial customer and, in the case of non-rechargeable batteries, end at the latest on expiry of the "best before" date printed on the packaging or on the product. The individual guarantee periods can be found in the table below.

The statutory warranty claims or other contractual conditions agreed with the customer remain unaffected.

Making use of the warranty

If a product is faulty within the warranty period, the customer must not repair the product himself. Instead, please contact the dealer from whom the product was purchased or the central VARTA service centre:

+49 7961 / 83-0 // service@varta-household.com

The VARTA Service Centre may ask you to send the rejected batteries.

Warranty periods (subject to shortening by the "best before" date).

SUPER HEAVY DUTY batteries (zinc-carbon)

- Sizes AA, AAA, C, D, 4.5V 3 years shelf life
- Size 9V 2 years shelf life

ENERGY batteries (alkaline) 5 years shelf life

INDUSTRIAL, LONGLIFE and LONGLIFE Power batteries (alkaline)

- Sizes AAA, AA, C, D 10 years shelf life
- Size 9V, 4.5V 5 years shelf life

LONGLIFE Max Power batteries (alkaline)

- Sizes AAA, AA, C, D 10 years shelf life
- Size 9V 5 years shelf life

LITHIUM batteries (round and packs)

- Sizes AA, AAA (ULTRA Lithium) 15 years shelf life
- Size 9V (ULTRA Lithium) 10 years shelf life
- Other (Professional Lithium) 10 years shelf life

Button cells (ELECTRONICS)

- Alkaline 3.5 years shelf life



VARTA

▪ Silver	3.5 years shelf life
▪ Lithium	10 years shelf life
▪ Watch batteries	3.5 years shelf life
Hearing aid batteries	4 years shelf life
Batteries for special purposes	
4R25X, 4R25-2, 4LR25-2	3 years shelf life
Rechargeable round cells (nickel-metal hydride batteries)	2 years shelf life

This warranty statement is valid worldwide for all products delivered from 1 November 2020. It is subject to change for future deliveries.

Please note: The above guarantee does not apply to consumers. However, our service promise does apply to consumers:

For us, "Made in Germany" is more than just a label - it is a reliable sign of quality and, moreover, a piece of living tradition.

Therefore, we want you to be satisfied with our products in the area of non-rechargeable batteries (primary batteries) or rechargeable batteries (accumulators). Should you ever not be satisfied, our customer service is there for you, we look forward to your suggestions.

Warranty Statement for Lights, Chargers, Power Banks and Portable Power Accessories

Within the warranty period and in accordance with the terms and conditions described herein, we will remedy free of charge for **consumers and other end users**, by repair or replacement of the product, any defects that affect the function of a product from the product ranges Lights, Chargers, Power Banks and Portable Power Accessories.

Products that have been damaged by improper use or improper storage, as well as any batteries supplied, are excluded from the guarantee period.

Consumable parts or light bulbs damaged by ordinary use are excluded from the warranty.

The warranty periods begin on the date of the first purchase to a consumer or other end user. The individual warranty periods can be found in the table below. The statutory warranty claims remain unaffected.

Making use of the guarantee

Should a product be faulty within the warranty period, the user must not repair the product himself. Instead, please contact the dealer from whom the product was purchased or the central VARTA service centre: +49 7961 / 83-0 // service@varta-household.com

Your retailer or the VARTA Service Centre may ask you to send them the product that is the subject of the complaint or the device that has been damaged. In any case, the receipt of the purchase of the VARTA products must be enclosed.

Warranty periods

Chargers / Battery testers	3 years
----------------------------	---------



VARTA

Power Banks	2 years
Portable Power Accessories	3 years
Lights / Flashlights	3 years
Indestructible Pro flashlight series	7 years
Light bulbs	2 years

This warranty statement applies to all products sold from 1 November 2020. It is subject to change for future deliveries.

Furthermore, our service promise applies:

For us, "Made in Germany" is more than just a label - it is a reliable sign of quality and, moreover, a piece of living tradition.

That's why we want you to be satisfied with our products in the area of lights, chargers, power banks and portable power accessories.

If you are ever not satisfied, our customer service is there for you, we look forward to your suggestions.