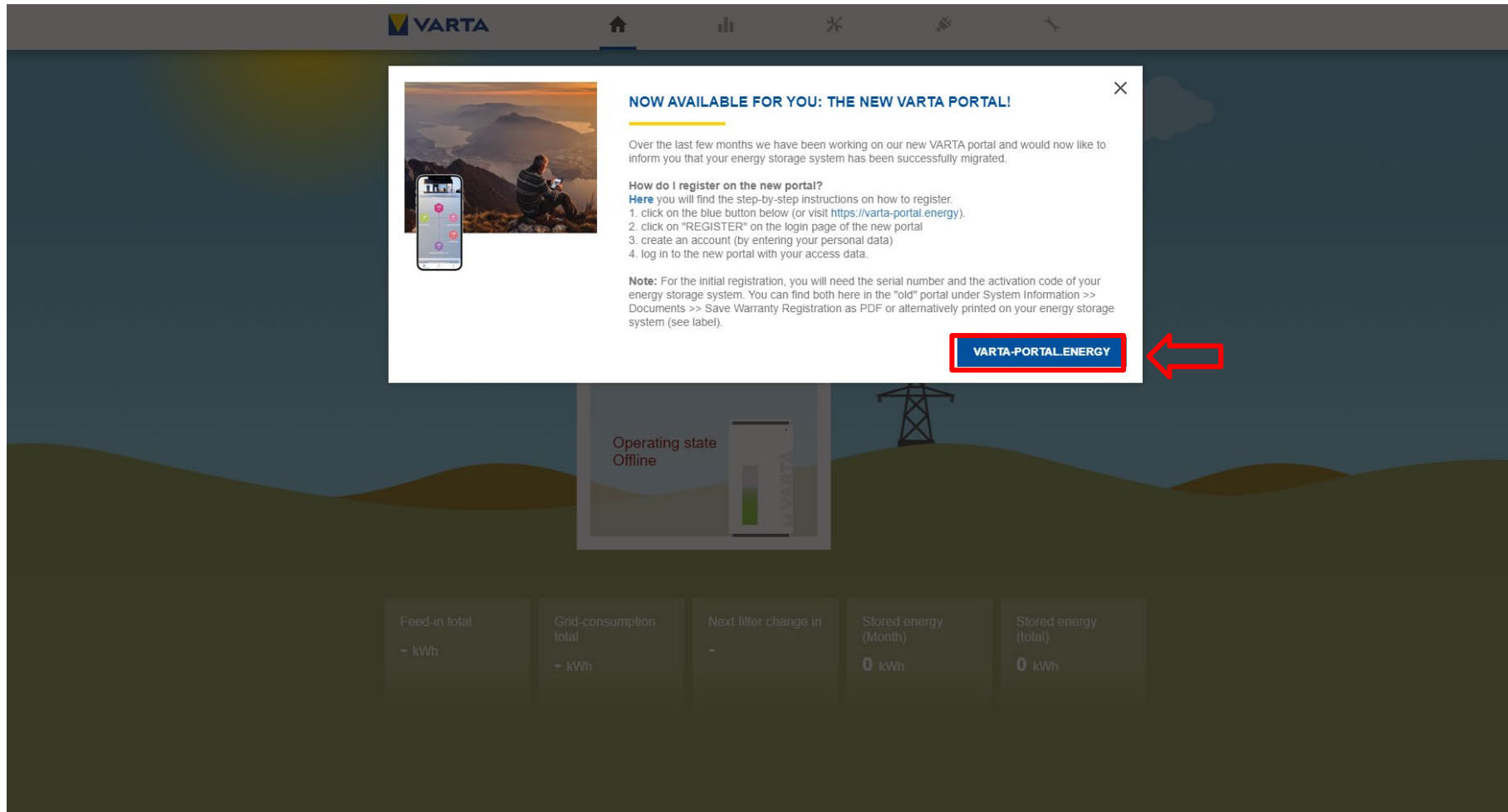


# Instruction for registration in the new portal for customers

Migration

# Portal notification old portal



The screenshot shows the VARTA portal interface with a notification modal open. The modal is titled "NOW AVAILABLE FOR YOU: THE NEW VARTA PORTAL!" and contains the following text:

Over the last few months we have been working on our new VARTA portal and would now like to inform you that your energy storage system has been successfully migrated.

**How do I register on the new portal?**  
**Here** you will find the step-by-step instructions on how to register.

1. click on the blue button below (or visit <https://varta-portal.energy>).
2. click on "REGISTER" on the login page of the new portal
3. create an account (by entering your personal data)
4. log in to the new portal with your access data.

**Note:** For the initial registration, you will need the serial number and the activation code of your energy storage system. You can find both here in the "old" portal under System Information >> Documents >> Save Warranty Registration as PDF or alternatively printed on your energy storage system (see label).

A blue button labeled "VARTA-PORTAL.ENERGY" is highlighted with a red box and a red arrow pointing to it from the right.

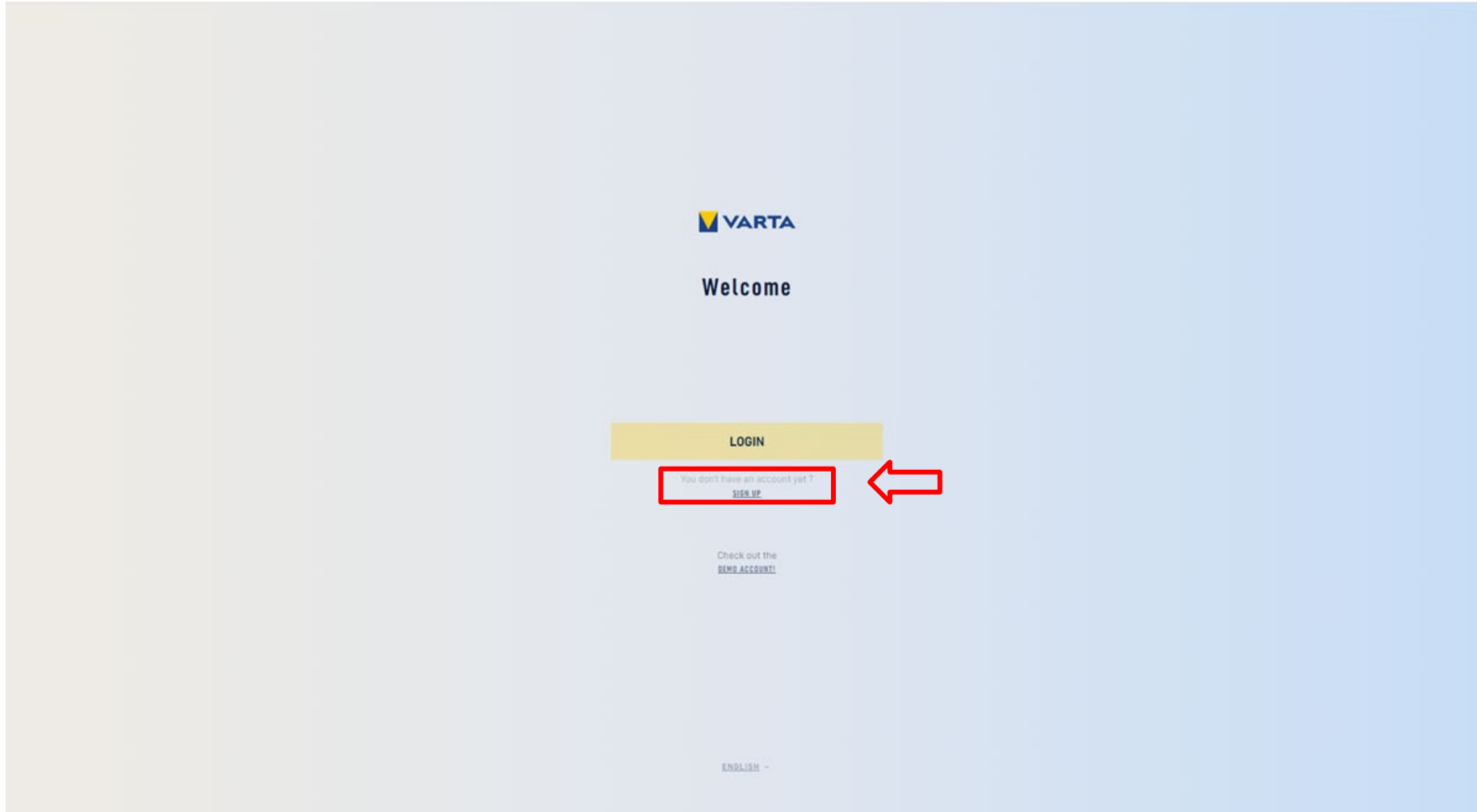
The background of the portal shows a dark blue header with the VARTA logo and navigation icons. Below the header, there is a large image of a person sitting on a hill with a power line tower in the distance. In the foreground, there is a panel showing the "Operating state" as "Offline" with a green bar chart. At the bottom, there are five data cards:

Feed-in total	Grid-consumption total	Next filter change in	Stored energy (Month)	Stored energy (total)
- kWh	- kWh	-	0 kWh	0 kWh

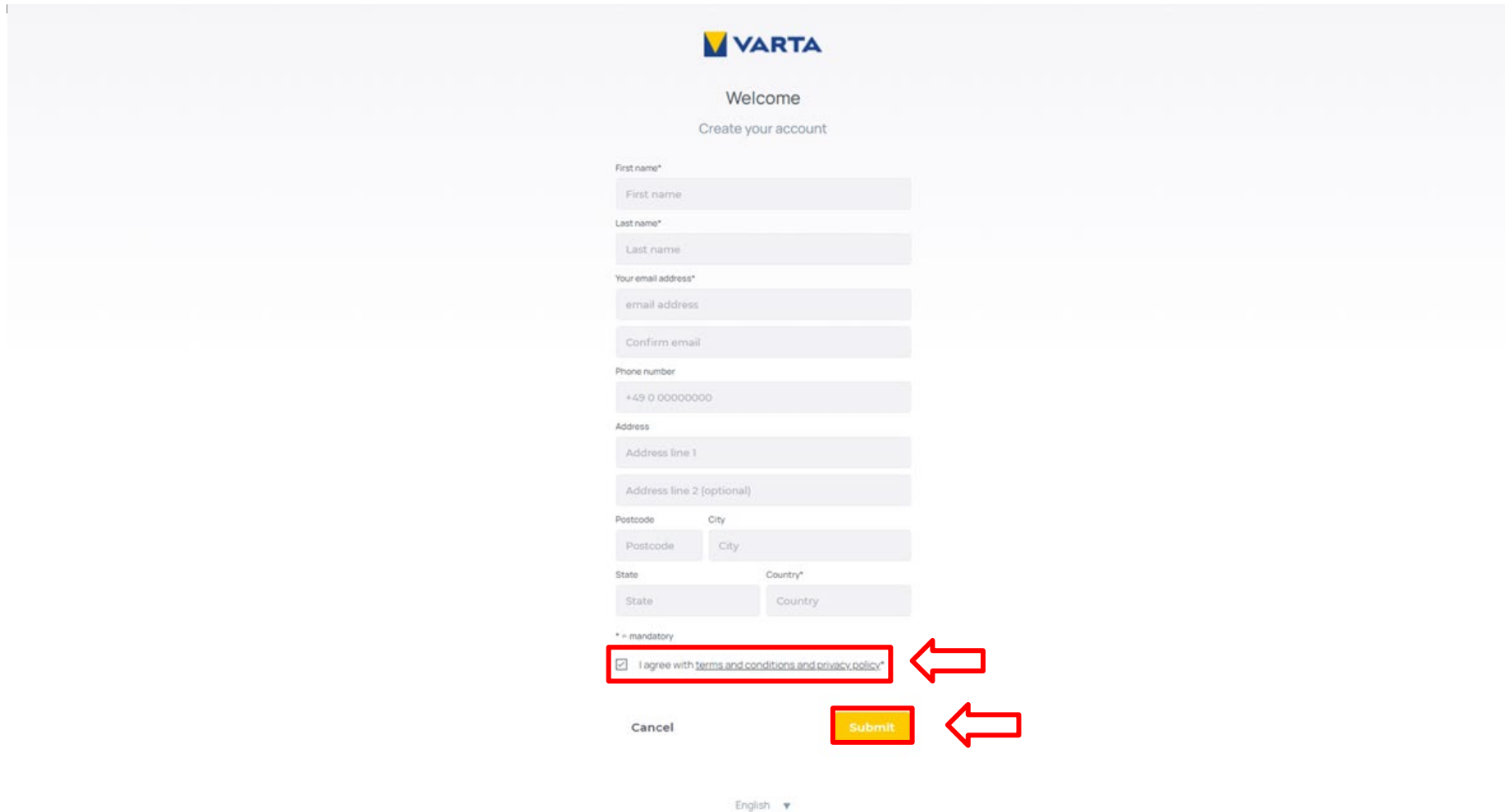
# Create account (1/3)



Link: [varta-portal.energy](https://varta-portal.energy)



# Create account (2/3)



The screenshot shows the VARTA account creation form. At the top, the VARTA logo is displayed, followed by the text "Welcome" and "Create your account". The form contains several input fields: "First name\*", "Last name\*", "Your email address\*" (with a sub-field for "Confirm email"), "Phone number" (with a pre-filled "+49 0 00000000"), "Address" (with sub-fields for "Address line 1" and "Address line 2 (optional)"), "Postcode" and "City", "State" and "Country\*". Below these fields, there is a checkbox labeled "I agree with terms and conditions and privacy policy\*", which is checked. A red box highlights this checkbox, and a red arrow points to it from the right. Below the checkbox are two buttons: "Cancel" and "Submit". The "Submit" button is highlighted with a red box, and a red arrow points to it from the right. At the bottom of the form, there is a language selector set to "English".

# Create account (3/3)



Your account has been created!  
An activation link has been sent to your  
email address.

Close

English ▼

# Registration e-mail



VARTA Storage Portal - Passwort festlegen / Set your password Inbox x



prod-mail-service@gcn-eibp.com <prod-mail-service@gcn-eibp.com>  
to me ▾

17:53 (0 minutes ago) ☆ ↶ ⋮

🌐 German ▾ > English ▾ [Translate message](#)

Turn off for: German x

logo

Willkommen,

bitte schließen Sie die Registrierung ab, indem Sie  
für Ihren Zugang

( ) ein  
individuelles Passwort vergeben.

Passwort eingeben

Welcome,

please complete the registration by assigning an  
individual password for your account

( ).

Set my password



# Successful password setting



Password set successfully!

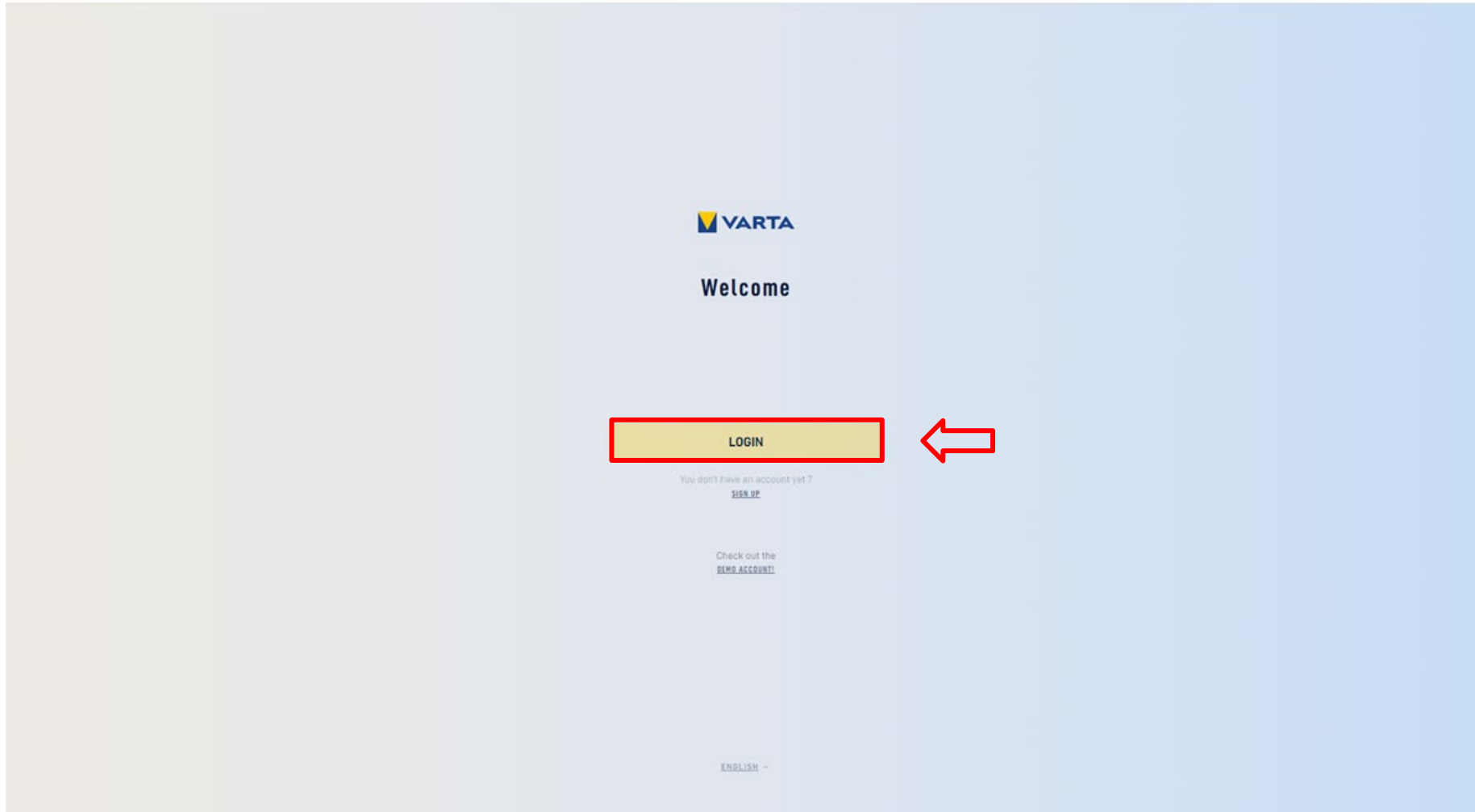
Close

English ▼

# First login via [varta-portal.energy](https://varta-portal.energy)



Link: [varta-portal.energy](https://varta-portal.energy)

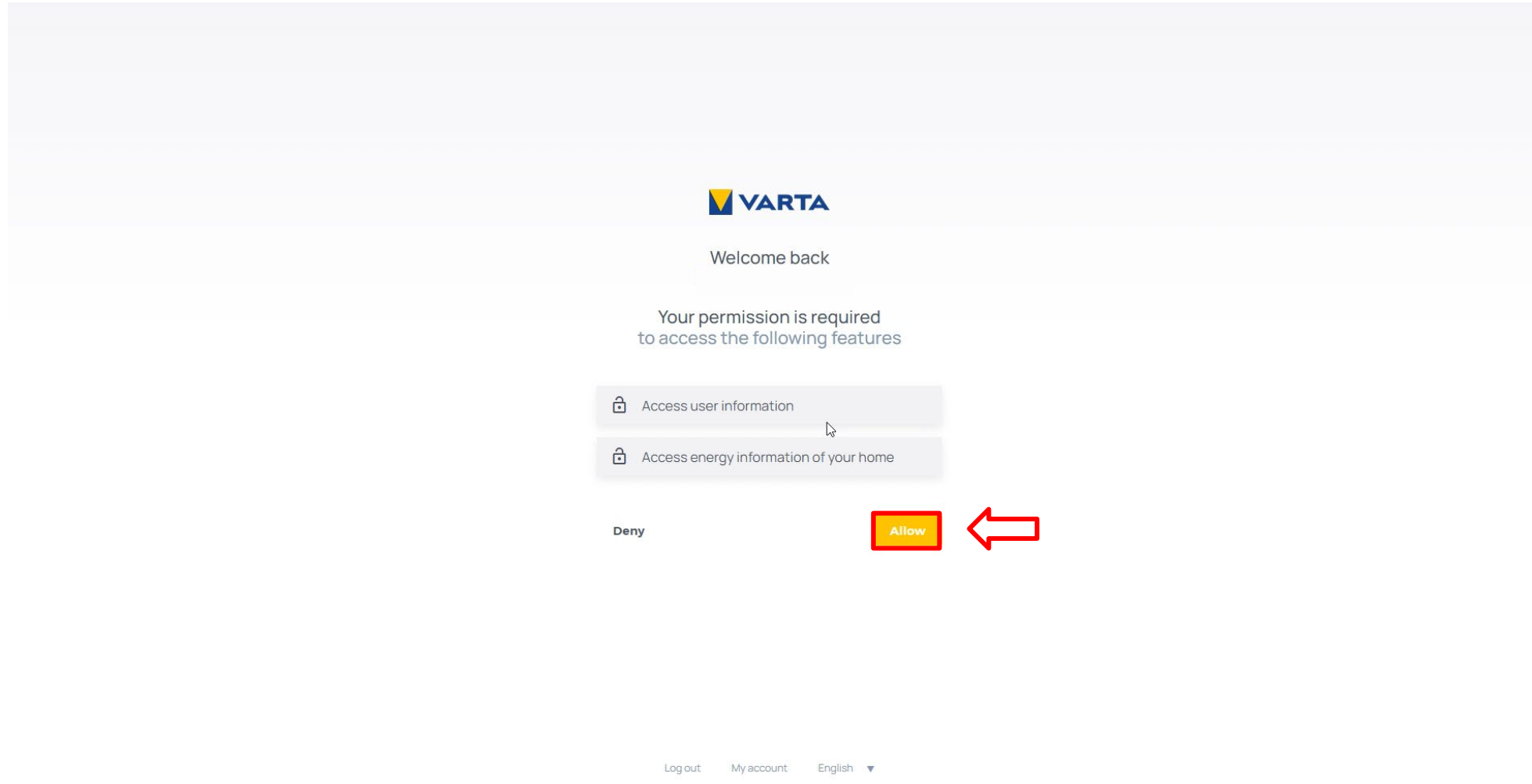




# First login via [varta-portal.energy](https://varta-portal.energy)

A screenshot of the VARTA login page. At the top center is the VARTA logo. Below it, the text "Welcome back, please login to continue" is displayed. There are two input fields: "email address" and "Password". Below the "Password" field is a "Reset password" link. To the right of the "Reset password" link is a yellow "Login" button with a red border, which is pointed to by a red arrow. At the bottom center, there is a language selector showing "English" with a dropdown arrow.

# Permission privacy settings

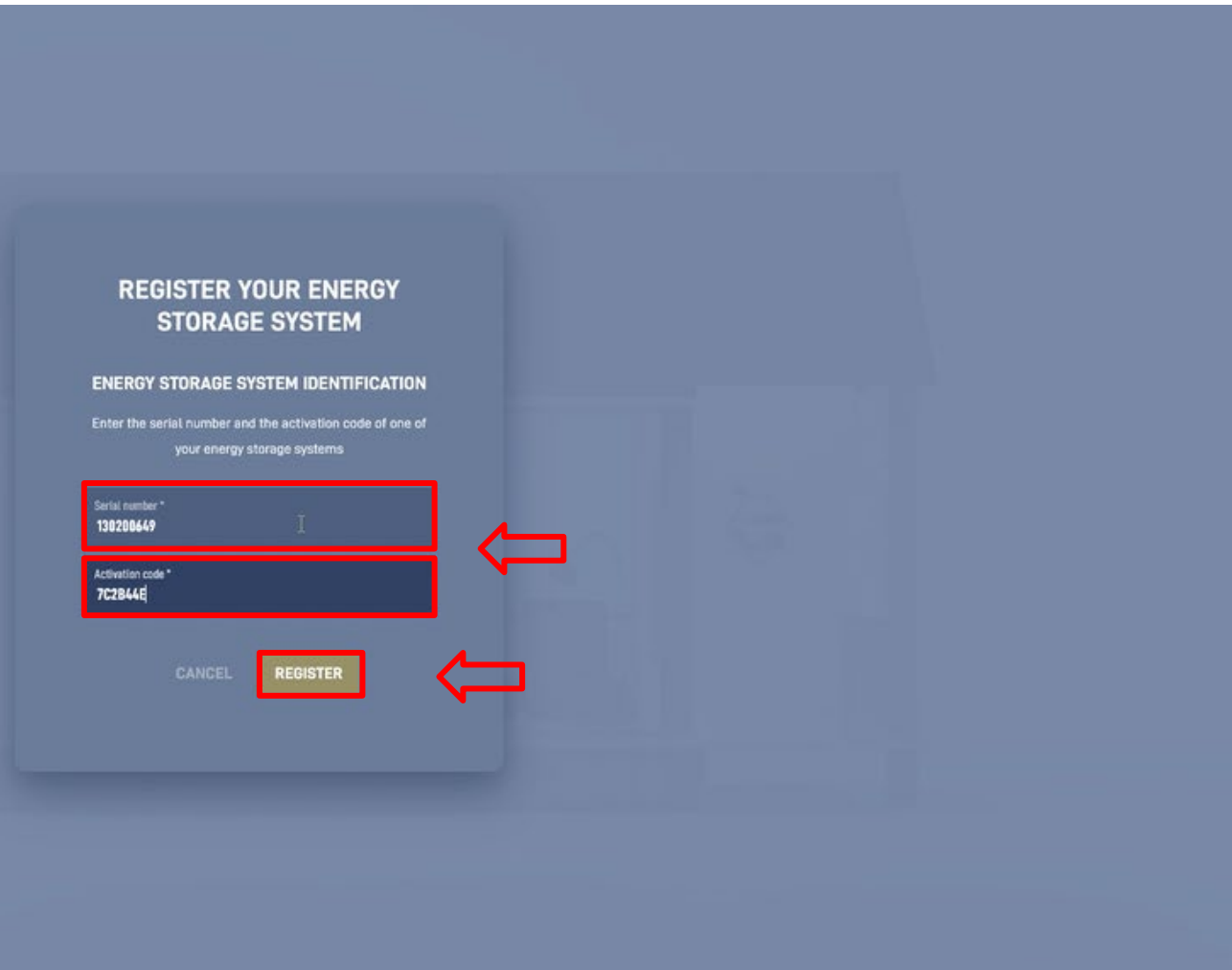
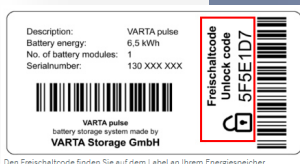


The screenshot shows a VARTA permission dialog box. At the top, the VARTA logo is displayed. Below it, the text "Welcome back" is centered. The main message reads "Your permission is required to access the following features". There are two permission items listed, each with a lock icon: "Access user information" and "Access energy information of your home". At the bottom left, there is a "Deny" button. At the bottom right, there is an "Allow" button, which is highlighted with a red border and a red arrow pointing to it from the right. At the very bottom of the dialog, there are links for "Log out", "My account", and "English" with a dropdown arrow.

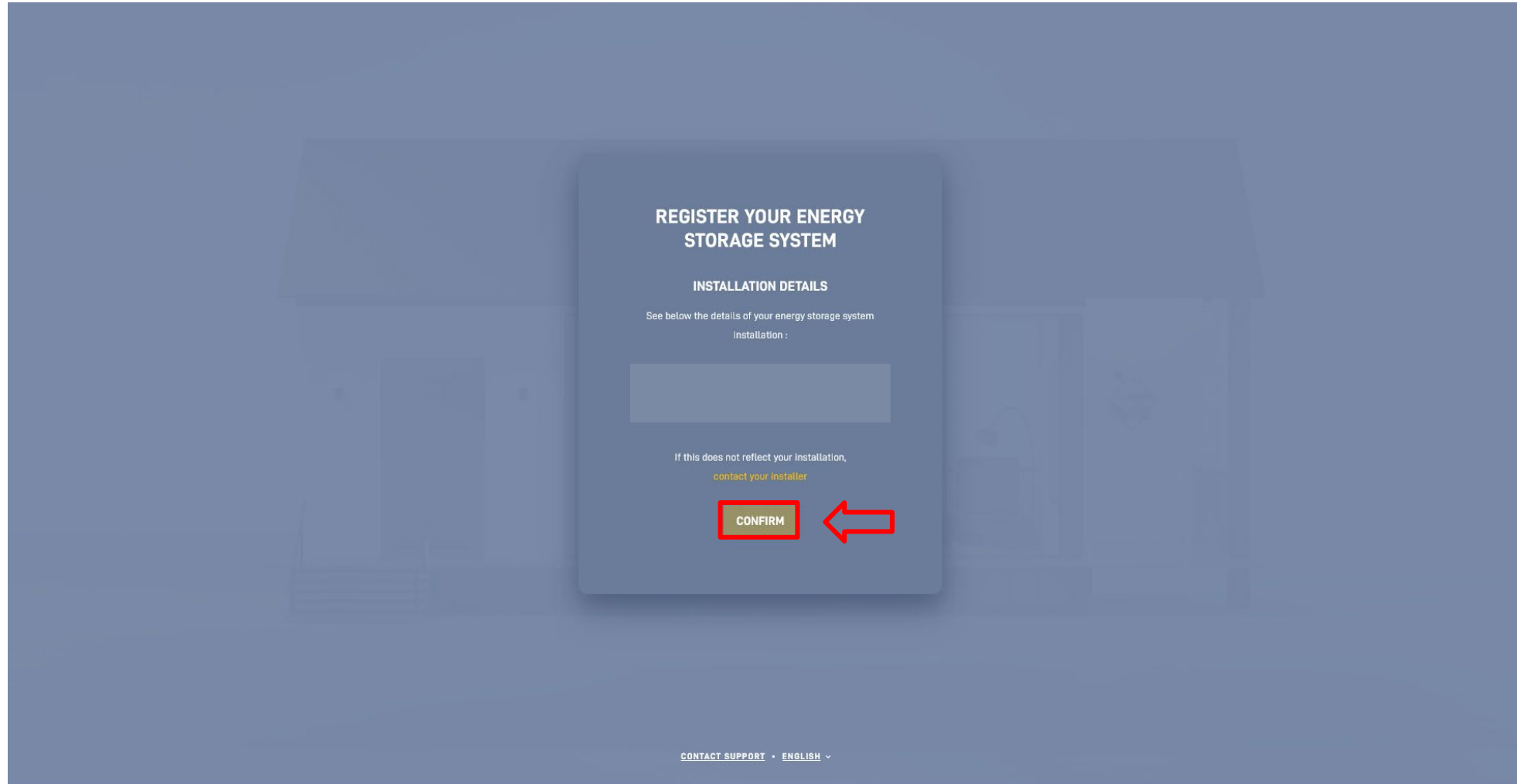
# Registration of the energy storage system (1/2)

Activation code = Unlock code

You can find the code in the „old“ portal under system information → documents → warranty registration as a PDF document or printed on your energy storage system

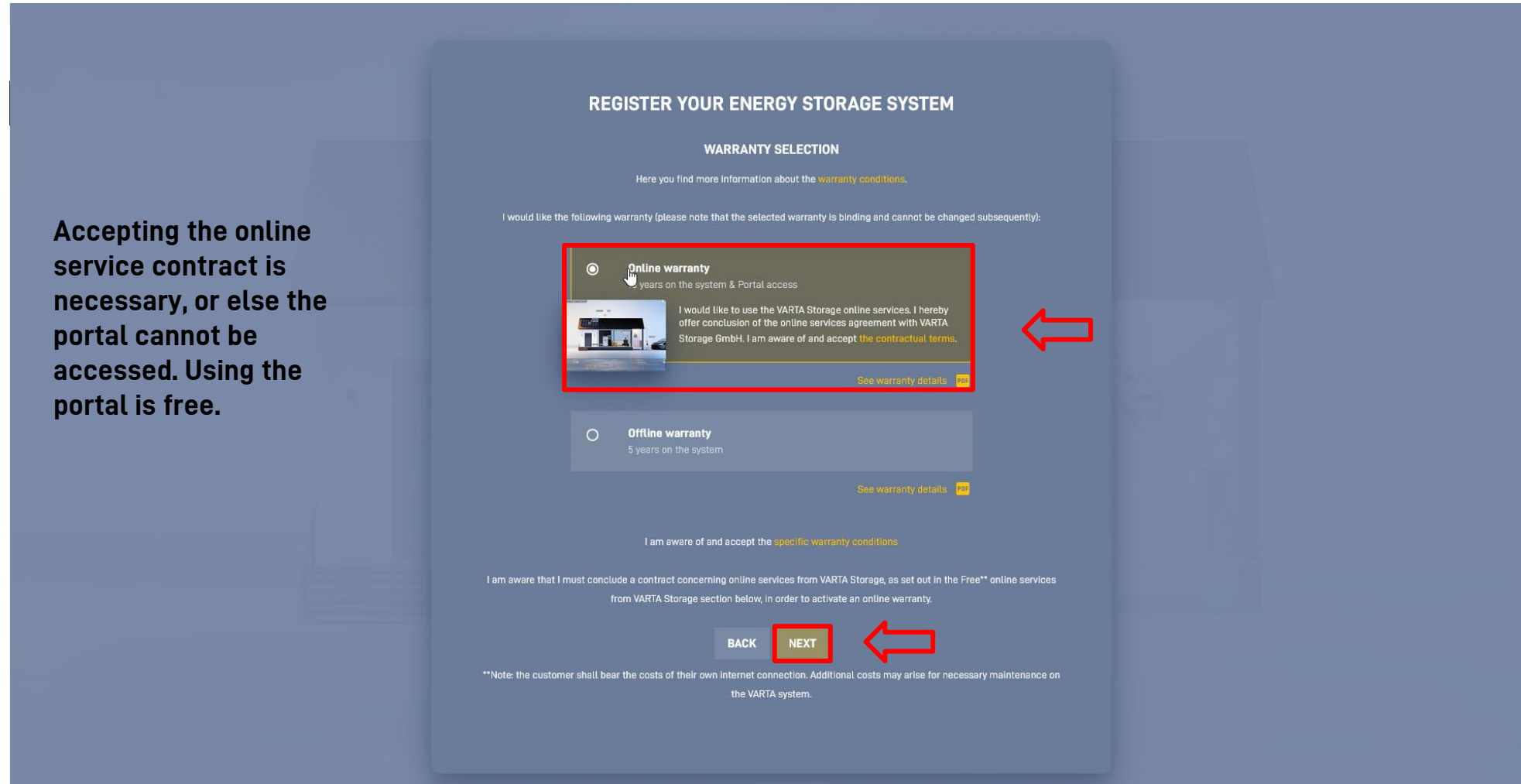


# Registration of the energy storage system (2/2)



# Permission to use portal

Accepting the online service contract is necessary, or else the portal cannot be accessed. Using the portal is free.



**REGISTER YOUR ENERGY STORAGE SYSTEM**


**RIGHT OF WITHDRAWAL**

You have the right to withdraw from this Agreement within 14 days without giving any reason. The withdrawal period will expire 14 days after the date of conclusion of the Agreement. To exercise the right of withdrawal, you must inform us

**VARTA Storage GmbH**  
Nürnberger Straße 65  
86720 Nördlingen  
Germany  
Email: [info@varta-storage.com](mailto:info@varta-storage.com)  
Tel: +49 9081 240 86 60  
Fax: +49 9081 240 86 6444

of your decision to withdraw from this Agreement by an unequivocal statement (e.g. a letter sent by post, fax or email). You may use the [attached model withdrawal form](#), but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

**Effects of withdrawal:** In the event of effective withdrawal, the Agreement shall end after 14 days at the latest. VARTA Storage will delete the data processed in accordance with clause 5 immediately after termination of the Agreement, unless VARTA Storage is required by law to retain the data or the data processing is otherwise obligatory.

[BACK](#) [NEXT](#) 

[CONTACT SUPPORT](#) • [ENGLISH](#) ▾

# Grant permissions for the installer

Grant permissions  
for the installer



# Finalisation of registration (1/5)


## REGISTER YOUR ENERGY STORAGE SYSTEM

### PRIVACY SETTINGS

- I consent to VARTA Storage processing my phone number for the purpose of providing information about VARTA Storage products and contacting me via phone.
- I consent to VARTA Storage processing my email address for the purpose of providing information about VARTA Storage products and contacting me via email.
- I consent to my registration data and my service data being collected, processed and used by VARTA Storage and companies associated with VARTA Storage within the context of their research and development activities for the purpose of technical progress and other optimisation of energy storage systems

If consent is granted, this provides the legal basis for processing of the personal data in question (point (f) of Art. 6(1) of the GDPR). I can access the content of my consents with an email to [info@varta-storage.com](mailto:info@varta-storage.com) and request information about my saved data at any time. I can revoke any of my consents given to VARTA Storage at any time with effect for the future (e.g. by letter, fax or email).

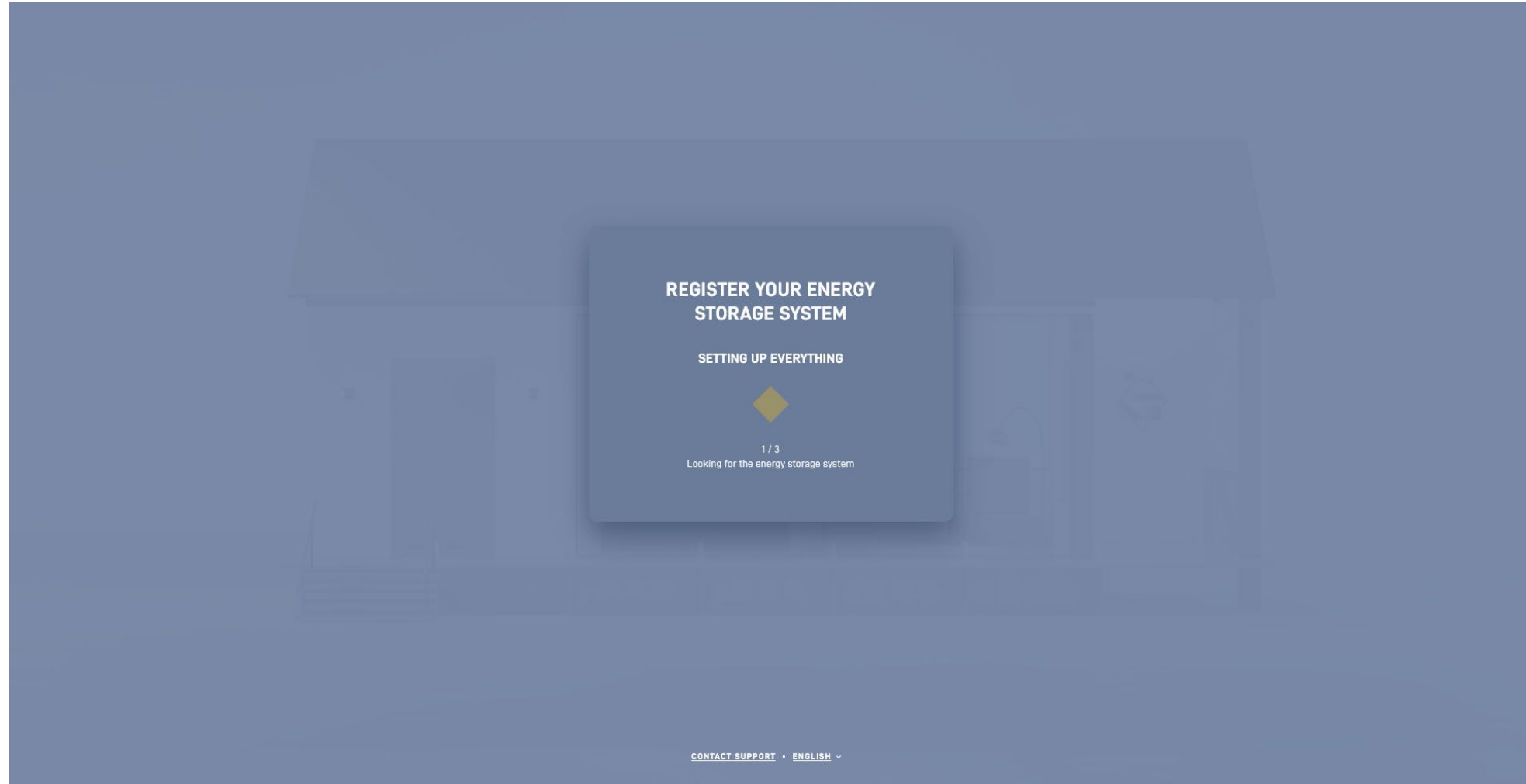
The revocation should be addressed to:  
**VARTA Storage GmbH**  
86720 Nördlingen  
Germany  
Fax: +49 9081 240 86 6444  
[info@varta-storage.com](mailto:info@varta-storage.com)



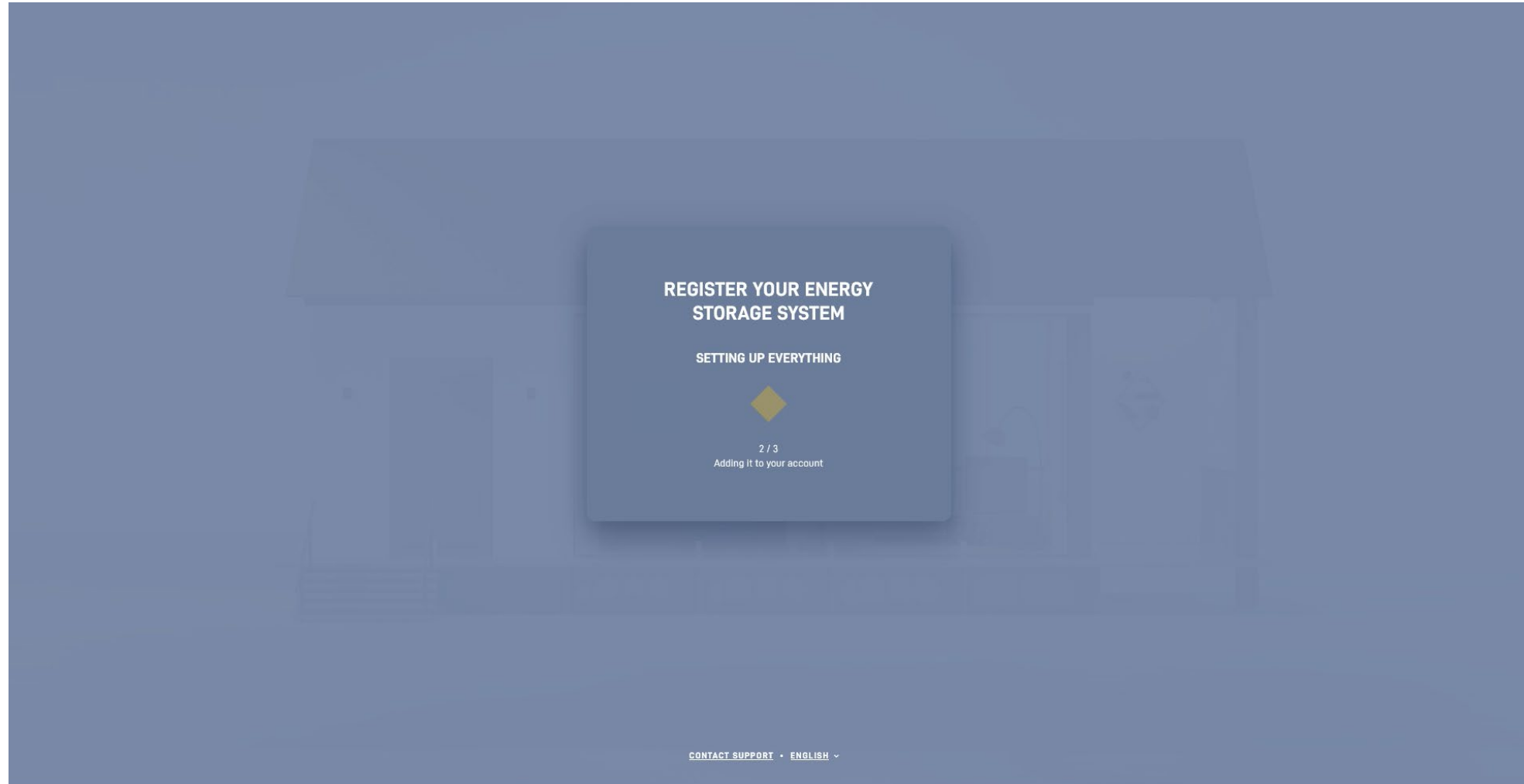
[CONTACT SUPPORT](#) • [ENGLISH](#) ▾



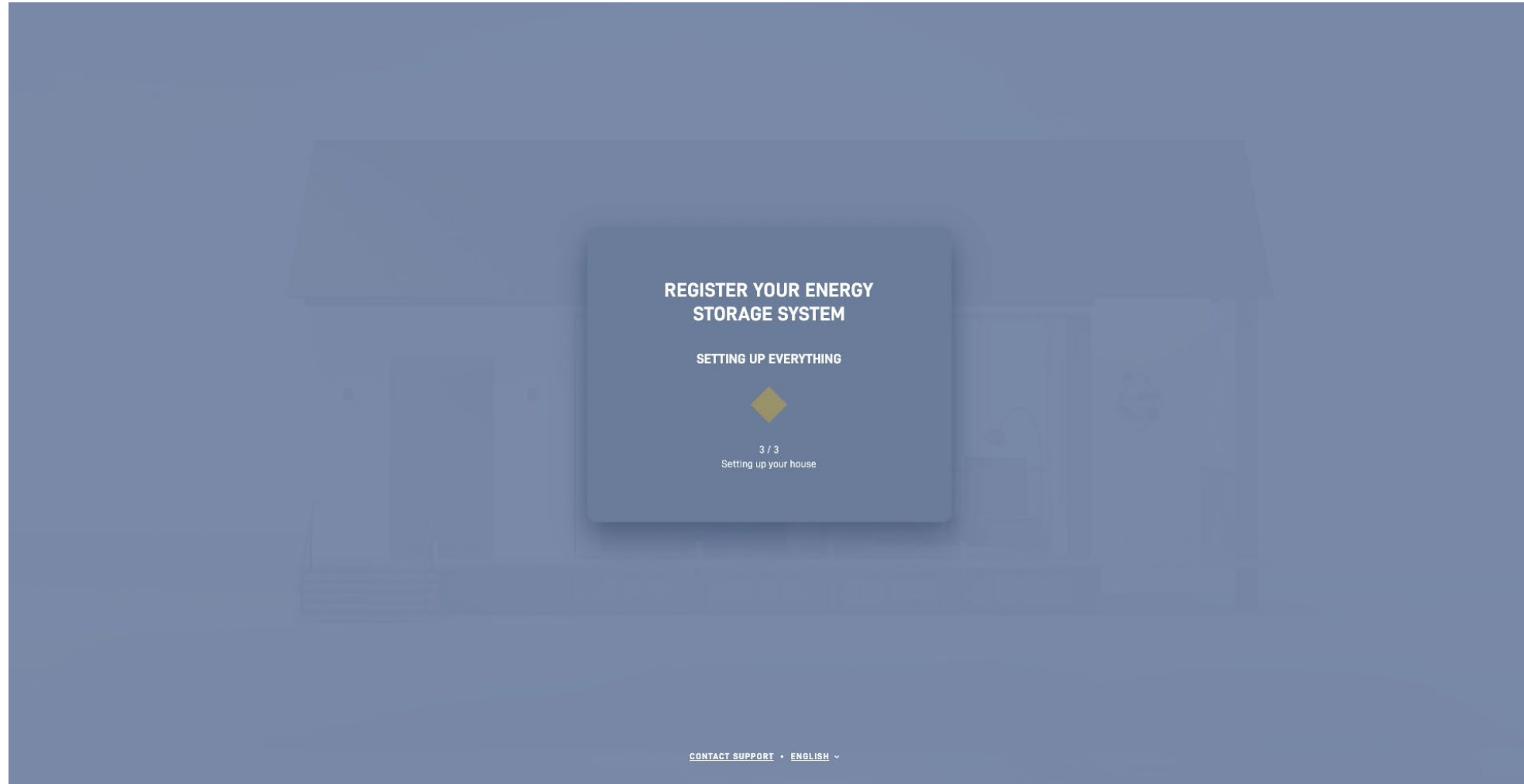
# Finalisation of registration (2/5)



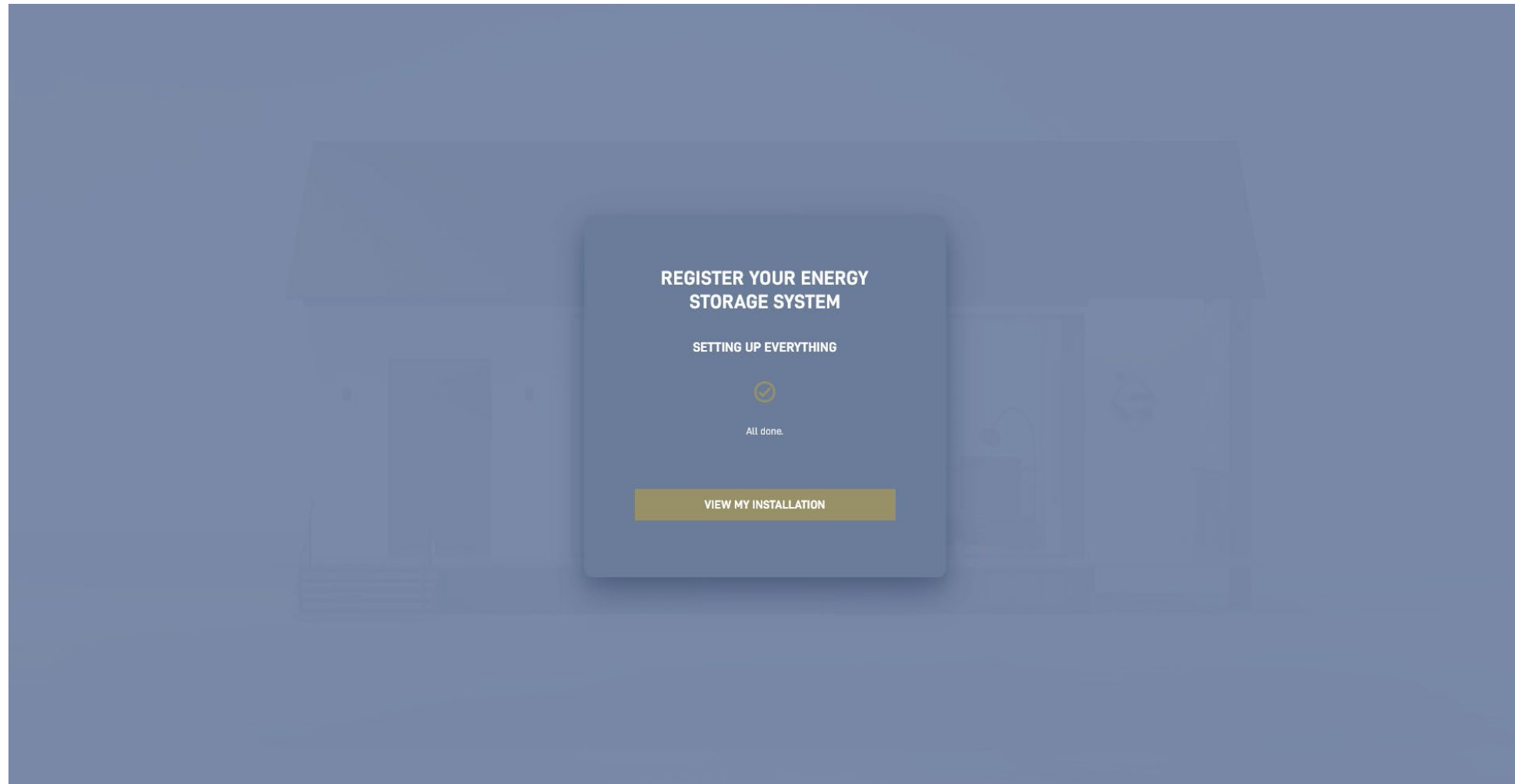
# Finalisation of registration (3/5)



# Finalisation of registration (4/5)



# Finalisation of registration (5/5)

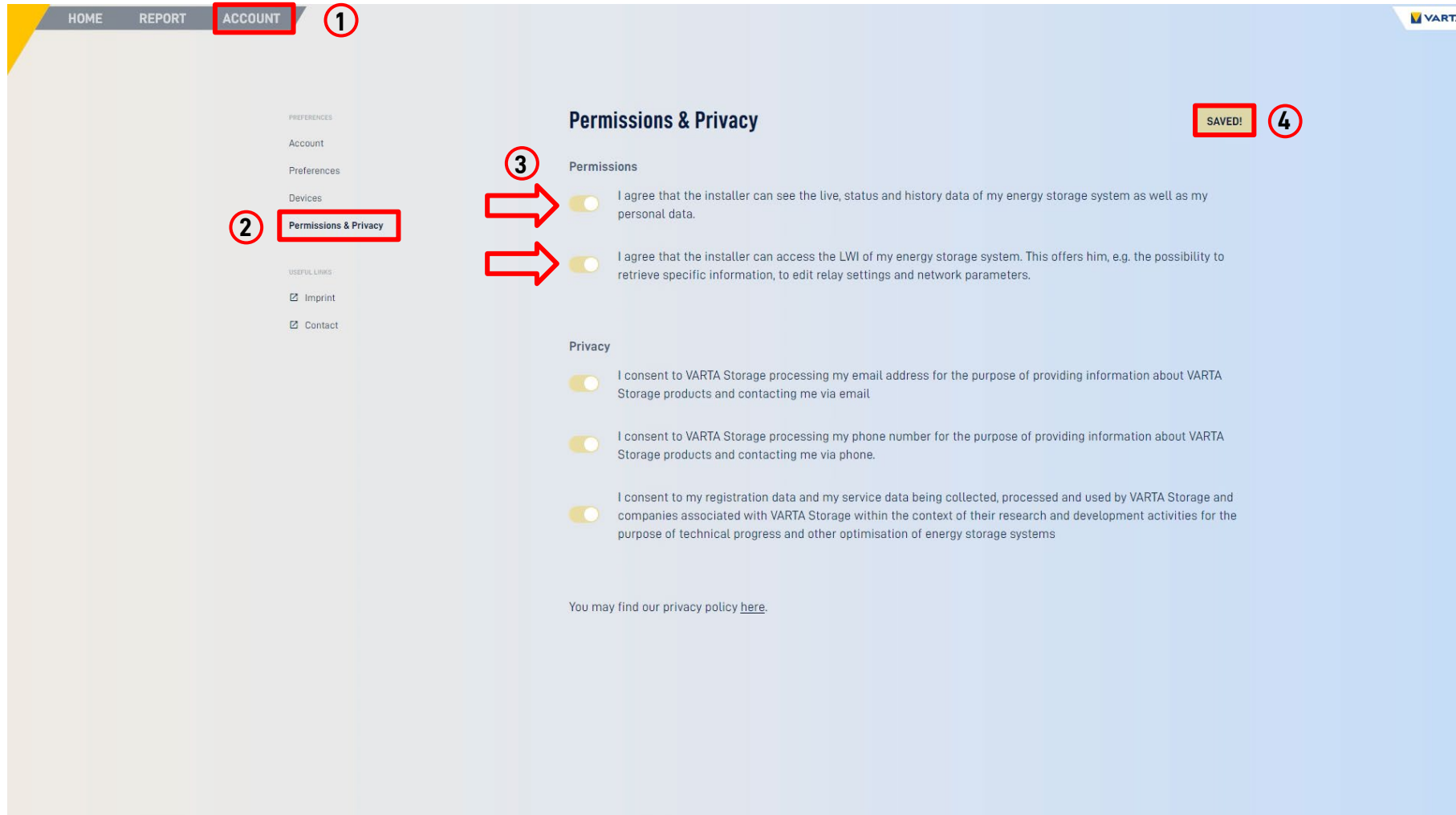


# Portal overview

Link: [varta-portal.energy](https://varta-portal.energy)



# Granting permissions for the installer subsequently



The screenshot displays the VARTA account settings interface. At the top, the navigation bar includes 'HOME', 'REPORT', and 'ACCOUNT' (highlighted with a red box and circled '1'). The left sidebar contains a menu with 'Permissions & Privacy' (highlighted with a red box and circled '2'). The main content area is titled 'Permissions & Privacy' (circled '3') and features a 'SAVED!' notification (highlighted with a red box and circled '4').

**Permissions & Privacy**

**Permissions**

- I agree that the installer can see the live, status and history data of my energy storage system as well as my personal data.
- I agree that the installer can access the LWI of my energy storage system. This offers him, e.g. the possibility to retrieve specific information, to edit relay settings and network parameters.

**Privacy**

- I consent to VARTA Storage processing my email address for the purpose of providing information about VARTA Storage products and contacting me via email
- I consent to VARTA Storage processing my phone number for the purpose of providing information about VARTA Storage products and contacting me via phone.
- I consent to my registration data and my service data being collected, processed and used by VARTA Storage and companies associated with VARTA Storage within the context of their research and development activities for the purpose of technical progress and other optimisation of energy storage systems

You may find our privacy policy [here](#).